

December 13, 2019

To Whom It May Concern

RE: John Nance

Once you hear John Nance present you will want to hear him again and again. Though he is a commercial airline pilot by training, John has great insight into the issues facing healthcare today. During his presentations, John takes situations from his airline experience and melds them into common situations in healthcare and how hospitals can implement measures to address the problems facing us in the healthcare industry.

Sincerely,



Laura A. Dixon, BS, JD, RN, CPHRM

Director, Patient Safety & Risk Management Facilities and Operations
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