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## Physician Leadership Topics and Areas of Expertise:

- I. The Organized Medical Staff**
  - a. Roles and Responsibilities-Medical Staff, Management, and Board
  - b. New Medical Staff Models
  - c. The Organized Medical Staff-Past, Present, and Future
  - d. Recapturing the Joy in Medicine
  - e. The Impact of Healthcare Reform on Physicians and Hospitals
  - f. Moving from an Effective Clinician to an Effective Leader
  - g. Physician Leadership Development and Succession Planning
  - h. Orientation for New MEC Members
  - i. Orientation for New Department Chairs/Medical Directors
  - j. Establishing a Culture of Accountability
  
- II. Credentialing and Privileging**
  - a. What Healthcare Leaders need to know about Credentialing and Privileging
  - b. Contemporary Privileging Challenges-Low Volume/No Volume, Introducing New Privileges/Technology, Telemedicine, Allied Health Practitioners
  - c. How to Safely Privilege Low Volume/No Volume Practitioners
  - d. How to Address the Aging Physician and other Potential Impairments
  - e. How to Introduce New Privileges and New Technology
  - f. How to Implement a Physician Re-Entry Program
  - g. Orientation for New Credentials Committee Members
  
- III. Quality and Performance Oversight in Evidence Based Leadership (EBL)**
  - a. How to Implement Ongoing Professional Practice Evaluation (OPPE) and Focused Professional Practice Evaluation (FPPE) with Minimal Resources
  - b. How to Move Peer Review from Quality Assurance to Performance Improvement
  - c. Case Studies in Peer Review-Best Practices
  - d. How to Utilize Aggregate Data to Assess Physician Performance
  - e. Patient Satisfaction-Why Bother?
  - f. How to create a Culture of Safety
  - g. CMS and Joint Commission/HFAP/DNV Compliance-Why Bother?
  - h. Orientation for New Peer Review Committee Members
  
- IV. Managing the Performance Gap**
  - a. How to Manage Conflicts and Conflicts of Interest
  - b. How to Manage Poor/Marginal Performance

- c. How to Manage Disruptive Behavior
  - d. How to Manage Potential Impairments
- V. Corrective Action**
- a. How to Manage an Investigation and Fair Hearing