

The Magic of Customer Service

Revealing the Secrets of Customer Satisfaction

Have you heard about the **"Disney Approach to Quality Service"** program?

When Fortune 500 Companies sent their top leaders to DisneyWorld for this important training, guess who Disney asks to entertain and motivate them?

CHRIS BLACKMORE!

Other than Mickey Mouse, Chris is the only entertainer Disney trusted with these esteemed clients.

Now Chris brings *The Magic of Customer Service* to your company and key personnel. Using his hilarious style of presentation and amazing magic, he explains the process of customer relations made famous by the most popular resort destination in the world.

As a Keynote Speaker, Chris does more than just deliver a message. Through the use of comedy and amazing magic, he stirs the imagination and unlocks the mind to unlimited possibilities. Your guests leave with a new sense of "Can Do! Will Do!" along with the practical "How To Do!".



Chris Blackmore
2005 Clean Comedian
Corporate Entertainer of the Year!

Discover the *Magic of Customer Service* Secrets...

- **Abracadabra!** - Every *little* thing you do is Magic!
Qualitative and Quantitative Approach
- **Hocus Focus!** - Zero in on what's *real* and what's an *illusion*
Clarifying Expectations for Service Delivery
- **Now You See It!** - *Behind the Scenes* - Create the magic in y
Creating a Performance Culture
- **Tricks of the Trade!** - Magical ways deliver *Quality Service*
Guidelines for Guest Service - Aligning Behaviors with Values

Bonus Material...The Great Escape!
Five Secrets To Winning Back A Dissatisfied Customer!



Chris Blackmore

Chris has performed thousands of shows for **Disney, Oracle, Johnson & Johnson** and hundreds of other **Fortune 500** companies. He has a Bachelor's Degree in Theater Arts with a minor in Business Marketing.

He is a member of the **National Speakers Association (NSA)**, demonstrating his ability to motivate and inspire at a top level.

