

John J. Byrnes, MD

John Byrnes, MD, is widely recognized as one of the nation's leading experts and consultants on quality, safety, and physician-hospital relationships. His presentations and workshops are dynamic and immensely practical—always motivating his audience to create a culture of excellence that delivers world-class clinical outcomes. Many of his clients have obtained the prestigious 100 Top Hospital and 15 Top Health System designations.

Dr. Byrnes has held senior executive positions at some of the nation's leading healthcare systems, including Spectrum Health System, Sharp HealthCare, Catholic Healthcare West, and Lovelace Health Systems.

Dr. Byrnes has over 20 years of practical experience leading, developing and implementing quality and safety programs in hospitals, medical groups, and integrated healthcare systems throughout the United States and Europe. During his ten-year tenure as Chief Quality Officer at Spectrum Health, the organization received over 100 quality awards and was twice ranked as one of the 10 Top Health Systems in the nation. Also an early pioneer in disease management and population health, Dr. Byrnes led the development of the award-winning Episodes of Care™ program that is now a foundational element of bundled-payment and patient-centered medical home initiatives.

Dr. Byrnes now shares this experience through workshops and consultations that help healthcare organizations eliminate waste, drive out inefficiency, and create world-class clinical outcomes. His client list reads like the who's who of healthcare organizations and many have received the prestigious 100 Top Hospital and 15 Top Health System designations.

With a thoughtful and engaging style, he consistently receives high ratings. As one participant wrote, "Dr. Byrnes' passion is infectious. We would have paid ten times [the amount] for this consultation. The value of the information he shared was tremendous; it was full of practical tips and insights that we can start using tomorrow!"

Career Highlights:

Dr. Byrnes currently serves as national faculty for the American Association for Physician Leaders (formerly ACPE) and the Healthcare Financial Management Association (HFMA). One of his most popular programs, Quality BootCamp®, is a program for C-suite and quality leaders that continues to fill to capacity.

He has written and taught extensively on quality, safety, and a variety of contemporary healthcare topics including the board's role in quality, population health management,

bundled payment, clinical integration, physician engagement, high-reliability design and physician-hospital relationships.

He has authored more than thirty articles in major journals and contributed to eight books including *The Healthcare Quality Book*, *Global Fees for Episodes of Care*, *The Health Care Professional's Guide to Patient Centered Care for the 21st Century*, *The Physician's Guide to Disease Management*, and *Redesigning Healthcare Delivery*. He is nearing completion of his first book entitled, *The Quality Playbook: A Step-by Step Guide for Healthcare Leaders*. He was the founding editor and editor emeritus of the peer reviewed journal *Disease Management* (now *Population Health Management*) and editor of *Quality Improvement and Patient Safety*.

In June 2013 he was elected to the National Board of Directors of the Healthcare Financial Management Association. He is a board member of several hospitals and has served on board quality committees for large hospitals, integrated systems, and health plans.

He received his BA/MD from the University of Missouri—Kansas City. He completed an internship in internal medicine and residency in anesthesiology at the University of Texas Health Sciences Center in Houston Texas, including Texas Children's Hospital, The Texas Heart Institute, MD Anderson Cancer Center, and Memorial Hermann Health System.

Dr. Byrnes splits his time between speaking and Grand Rapids, Michigan. He and wife Lori have two daughters and raise alpacas and Great Pyrenees on their Michigan ranch.